

- Solution Driven ~ Creative ~ Focused
- Analytical ~ Attention to Detail and Quality
- Ability to Organize Complex Ideas into Easy-to-Understand Solutions
- Team Organizer and Builder

## PROFESSIONAL EXPERIENCE

### ***Ann Finn Consulting, LLC (AFC) - A NYS and NYC Certified WBE; 2012 – Present Owner / Healthcare Reimbursement Consultant***

AFC focuses on the complete revenue cycle including operations, coding, reimbursement and billing improvement initiatives:

- Accounts Receivable (AR) and Denials Management
  - Charge capture, documentation and coding reviews / trainings
  - Cost analysis and contract management
  - Process / efficiency flow and reviews
  - Reimbursement modeling, data mining and analysis, audits and claim correction
  - Staff development and training
  - Telehealth coding and billing
  - Third-party billing
- Extensive knowledge of coding, billing and other reimbursement issues relating to reproductive health services including Family Planning and contraceptive services, STD, HIV, adolescent health and SBHC services
  - Work with senior level management and all levels of clinical and administrative staff including: Hospitals, Diagnostic and Treatment Centers (D&TC's), FQHCs, Free-standing Ambulatory Clinics, School-based health centers (SBHC), Local and State Health Departments, Title X grantees and supporting organizations
  - National presenter / trainer both onsite and remote
  - In-depth understanding of the NYS Medicaid Ambulatory Patient Group (APG) payment methodology and the challenges providers face billing and being reimbursed for their services; Frequent presenter on APG methodology; Work with NYS DOH and Providers to clarify / resolve reimbursement issues
  - Work collaboratively with JSI, RHNTC, NCTC, National Family Planning and Reproductive Health Association (NFPRHA), Upstream USA, NYC Office of School Health and Reproductive Health Project, CAI Global, Planned Parenthoods, and many reproductive health providers across the nation.
  - Collaborate with seasoned, credentialed experts to ensure quality results

### ***Provider Consulting Solutions Inc.; Clifton Park NY; 2003 – 2012 Healthcare Consultant / Manager***

Worked with all levels of Hospital / Clinic Management to understand and improve reimbursement under differing payment methodologies. Focused on: reimbursement reform modeling and impact analysis including both outpatient and inpatient services, claim correction, case mix analysis and financial benchmarking, documentation and coding reviews and trainings, charge capture reviews, and development of facility specific reporting tools for senior level management to evaluate hospital and peer performance.

**Manager:** Managed teams of technical and administrative staff

**Project Manager:** Responsibilities included: sales and proposal writing, data collection, analysis often using large data sets, report writing and curriculum design, presentation of findings to management and key personnel

- Responsible for impact modeling and analysis of reimbursement issues with a large focus on NYS Medicaid and payment systems (APG, APR-DRG, NYS Medicaid Detoxification Reform) including methodology and claim payment validation
- Designed and developed custom internal tool to model and validate NYS APG and associated claim payments with focus on billing opportunity and compliance screening. Focus includes Medical, Dental and OMH/OASAS services paid under the NYS APG system Work closely with DOH to resolve methodology payment and 3M Grouper logic issues
- Frequent presenter of Medicaid APG methodology, coding and claim review findings, process improvements and related reimbursement issues
- Worked with Provider senior level management to identify and correct both inpatient and outpatient claims under associated groupers, understand payment methodologies and improve internal charging and billing processes
- Developed facility benchmarking and reporting tools
- Ensured contract compliance and timely completion including scope of project changes, scheduling of staffing resources and WMBE reporting

#### **OTHER WORK EXPERIENCE**

**Lavelle and Finn LLP;** Albany, NY; Finance

**Federal Filings;** Washington DC; Investment SEC Newswire – Analyst and Sales

**Paddington Partners Investment Company;** Manhattan, NY; Analyst

**Knolls Atomic Power Lab;** Niskayuna, NY; Analyst

#### **EDUCATION**

State University of New York at Geneseo; B.S. in Management Science, Quantitative Analysis; / Computer Science; 1985; Have studied CPT including Evaluation and Management, ICD and medical coding and auditing practices

#### **PROFESSIONAL AFFILIATIONS**

**NFPRHA** (National Family Planning and Reproductive Health Association)

**NYC LARC Taskforce**

**Hometown Health Centers (FQHC),** Schenectady, New York- 2015 – 2017 (Board of Directors serving as Chair, Governance Committee)

#### **REFERENCES UPON REQUEST**